

Neonatal Transfer Service

The team who come to transfer your baby will introduce themselves to you and explain how they will transfer your baby.

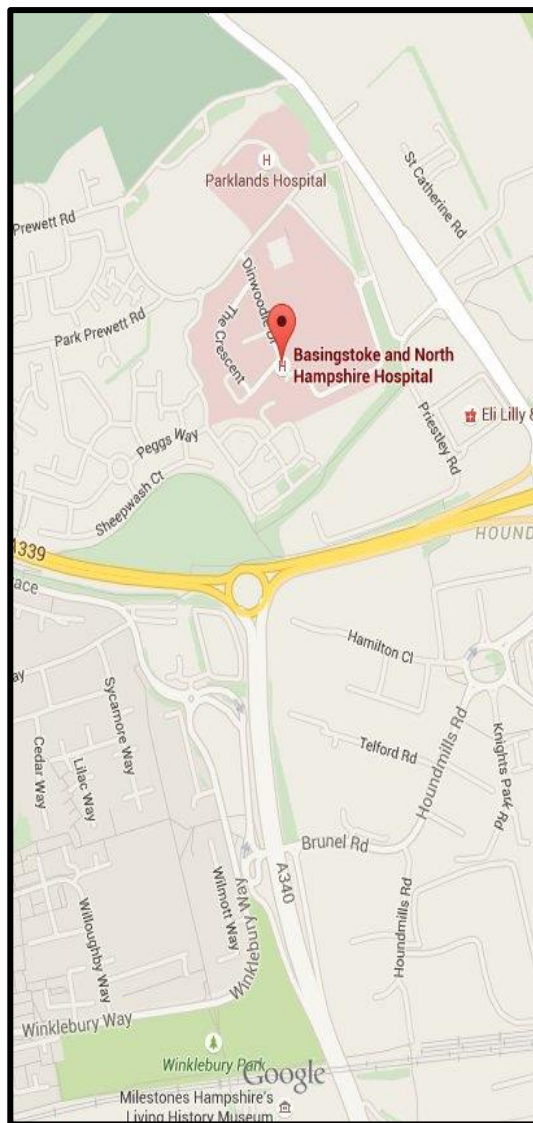
They are a specialist team trained to care for sick newborn and premature babies. There will be a Doctor / Advanced Neonatal Nurse Practitioner (ANNP), Neonatal Nurse and an Ambulance Driver. All are specially trained in neonatal transport.

The ambulance carrying your baby will have all the necessary specialist equipment to continue your baby's care and ensure their safe transfer to a local neonatal unit.

To contact our service:

Call: 01865 223344

Visit our website: www.sort.nhs.uk



Parent Information Leaflet

Basingstoke and North Hampshire Hospital

Aldermaston Road
Basingstoke
Hampshire
RG24 9NA

Switchboard: 01256 473202

Neonatal Unit: 01256 313686

www.hampshirehospitals.nhs.uk

Parking

There are a number of parking areas available: there is a drop off point and a number of disabled parking spaces available outside the main entrance

Parking is free for parents of babies on NNU and TC. This is arranged by the nursing staff.

By rail

Basingstoke train station is 1.6 miles away from the hospital

By bus

The Foundation Trust is serviced by regular buses from Basingstoke town centre

The bus routes stopping at the site are numbers 2 and 4 and the link service

See www.stagecoachbus.com for up to date timetables.

Cash points

Cash points are situated near the shops.

Catering/refreshments

The Rendezvous restaurant is open Mon – Sun (07:30am- 08:00pm).
Staff only at the moment due to COVID

A small shop & Costa are situated in the main hospital site.

Vending machines are available 24 hours a day in the Sherbourne building.

There is a kitchen on the neonatal unit and food can be provided as required

Religious support

Multi faith chapel on B Level is open 24 hours a day. There are services every Sunday.
Chaplains are available 24 hours a day on an on call service.

Interpreting services

Interpreters can be arranged in person or over telephone, please speak to the nurse in charge.

Midwifery care available for mum

Midwives are available for Mums, maternity reception can be contacted on 01256 313328.
Or a nurse will facilitate a meeting.

Availability of PALS/Patient's Advocacy Service

Call: 01256 486 766

Email: customercare@hhft.nhs.uk

Write to: The Customer Care Office,
Basingstoke and North Hampshire
Hospital, Aldermaston Road, Basingstoke,
Hampshire, RG24 9NA.

Neonatal unit information

We are a friendly unit offering individualised care to each baby and family. We support parents in making choices for their baby by providing information and advice. We have 14 cots which include two intensive care, three high dependency, and nine special care cots. The unit is on the ground floor of Sherborne building.

Unit direct phone number:

01256 313686

Visiting

Parents have open access to the unit.
2:00pm-3:00pm and 6:30pm-7:30pm
(Grandparents only)

Facilities & accommodation for parents

A home from home environment for use as required by families. With kitchen, living room and bedrooms available.