



SOUTHAMPTON OXFORD NEONATAL TRANSPORT

## Neonatal Transfer Service

The team who come to transfer your baby will introduce themselves to you and explain how they will transfer your baby.

They are a specialist team trained to care for sick newborn and premature babies. There will be a Doctor/ ANNP, Neonatal Nurse and an Ambulance Driver, all of which are specially trained in neonatal transport.

The ambulance carrying your baby will have all the necessary specialist equipment to continue your baby's care and ensure their safe transfer to your local neonatal unit.

### To contact our service:

Call: 01865 223344.

Visit our website: [www.sonet.nhs.uk](http://www.sonet.nhs.uk)



SONeT v1.1 November 2018, June 2022  
Review: June 2025

## Parent and Carers Information Leaflet

### John Radcliffe Hospital (Oxford)

Headley Way,  
Headington,  
Oxford,  
Oxfordshire,  
OX3 9DU

Switchboard: 01865 741166

ITU: 01865 228 387

HDU: 01865 228 386

[www.ouh.nhs.uk](http://www.ouh.nhs.uk)  
**/childrens/services/  
newborn-care**

### **Parking**

Please use car park 3 or 4 for the Unit.

<b>Up to 30 minutes</b>	Free (if vehicle exits within this period)
<b>30 minutes to 1 hour</b>	£1.40
<b>1 - 2 hours</b>	£2.80
<b>2 - 3 hours</b>	£4.20
<b>3 - 4 hours</b>	£5.60
<b>Over 4 hours</b>	£7.00
<b>8.00pm - 8.00am</b>	Free
<b>Lost ticket charge</b>	£7.00

Parking is free overnight if you arrive after 8:00pm and leave before 08:00 am.

Whilst your baby is on the neonatal unit we are able to provide you with a form for a free parking permit.

### **By Rail**

We are three miles from Oxford railway station

### **By Bus**

The following companies offer services to the hospital: Arriva, Oxford Bus Company, Stagecoach Oxfordshire. More information visit [www.traveline.info](http://www.traveline.info)

### **Catering/refreshments**

The hospital has several restaurants and coffee shops: League of friends – Maternity: Level 1. Main hospital: level 2: Trust cafe. Level 1 café , cash point, and convenience shop .

### **Religious Support**

Chaplains from a variety of denominations are available for parents.

### **Access to interpreters**

Interpreters can be arranged by ward staff where necessary.

### **Midwifery care available for mum**

Midwifery care can be arranged by contacting the post-natal ward or community midwives.

### **Availability of PALS/Patient's**

#### **Advocacy Service**

01865 221 473, or  
email [PALS@ouh.nhs.uk](mailto:PALS@ouh.nhs.uk)

### **Neonatal Unit:**

#### **Visiting for siblings and others**

We have an open visiting policy. Visitors must be over the age of 16 years and be accompanied by the baby's parent/carer. When bringing visitors please avoid ward rounds and nursing handovers. There is a maximum of 3 at a cot side.

#### **Facilities & Accommodation for parents**

There is a range of facilities for parents including a breast-milk expressing room, a sitting room, a quiet room and a flat for rooming-in before discharge.

We can provide [accommodation](#), either on neonatal unit or Ronald McDonald House. We prioritise according to babies condition and distance travelled.

Ronald McDonald House (RMH Oxford). Families are welcome in Ronald McDonald House.

Free WIFI: 'OUH-Guest'

#### **Parent Information App**

"TVWNODN" on app store. Available for both I Phone and Android.