



## Neonatal Transfer Service

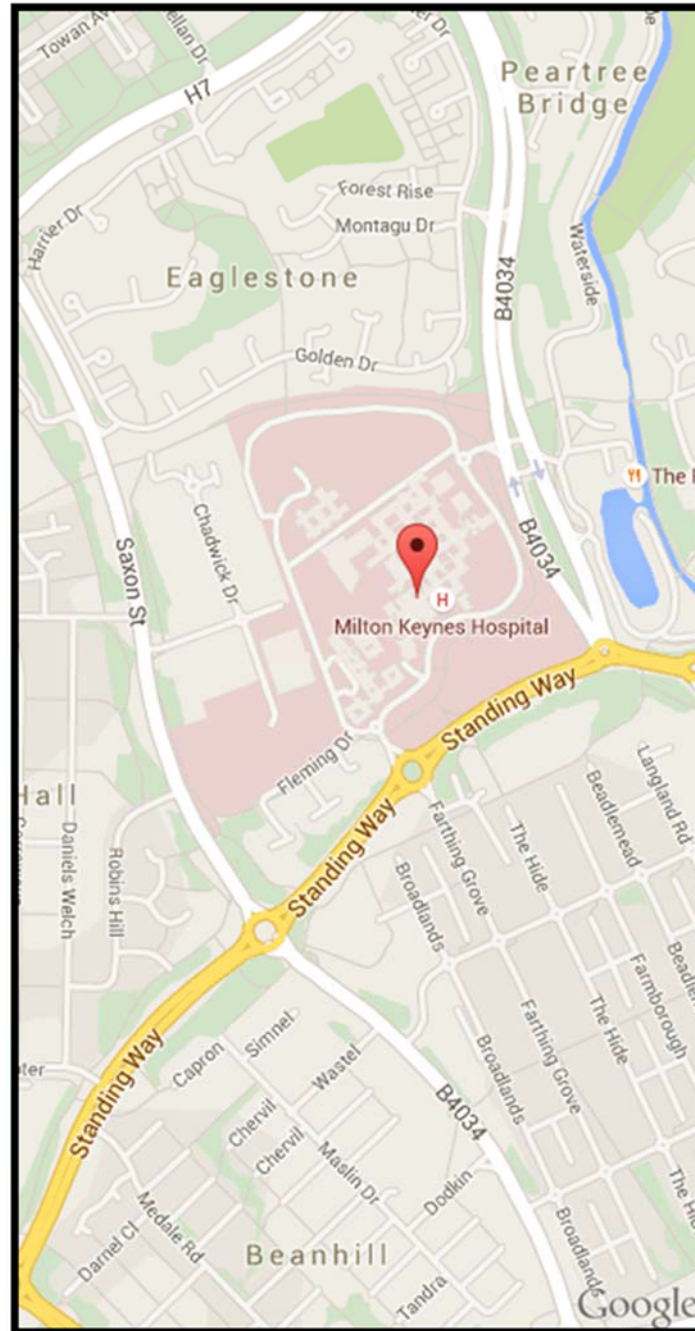
The team who come to transfer your baby will introduce themselves to you and explain how they will transfer your baby. They are a specialist team trained to care for sick newborn and premature babies. There will be a Doctor/ ANNP, Neonatal Nurse and an Ambulance Driver, all of which are specially trained in neonatal transport.

The ambulance carrying your baby will have all the necessary specialist equipment to continue your baby's care and ensure their safe transfer to your local neonatal unit.

### To contact our service:

Call: 01865 223344.

Visit our website: [www.sonet.nhs.uk](http://www.sonet.nhs.uk)



SONeT v1.1 November 2018, June 2022  
Review: June 2025

## Parent and Carers Information Leaflet

### Milton Keynes University Hospital

Milton Keynes Hospital NHS  
Foundation Trust,  
Standing Way,  
Eaglestone,  
Milton Keynes,  
MK6 5LD

01908 997167(Reception)

01908 995591 (ITU)

01908 997166 (Nursery)

[www.mkhospital.nhs.uk](http://www.mkhospital.nhs.uk)

### **Parking**

Visitor Car Parks at Milton Keynes Hospital NHS Foundation Trust are barrier controlled. To enter the Visitor Car Parks a ticket must be taken at the barrier. Please take your ticket with you.

0-30 mins      Free

0-2 hours      £2.50

2-3 hours      £3.50

3-6 hours      £4.50

6-8 hours      £5.00

8-24 hours    £10.00

**NNU parents – free parking: need to validate ticket on neonatal unit**

### **By Rail**

The hospital is a short distance from 'Milton Keynes Central station'. This is on the West Coast main line route and is served by Virgin West Coast Trains and Silverlink Train services.

### **By Bus**

The hospital is well served by local bus routes. Bus services 29 and 32 serve the hospital site, stopping adjacent to the hospital main entrance.

### **Catering/refreshments**

The Eaglestone Restaurant provides hot and cold meals, teas, coffees and snacks.

### **Local catering outlets/shops**

The hospital has an on-site shop, run by the Friends of Milton Keynes Hospital and Community. It sells a range of newspapers, magazines, refreshments, gifts and cash point. Other shops include Costa, Subway and Little fresh Shop.

### **Religious Support**

A place for a quiet moment of reflection - everyone is welcome. Ask a member of the nursing team for directions. The nursing team can also arrange for you to talk with a member of the chaplaincy.

### **Access to interpreters**

Interpreters can be arranged by ward staff where necessary.

### **Parent Information App**

"TVWNODN" on app store. Available for both I Phone and Android.

### **Midwifery care available for mum**

Midwifery care can be arranged by contacting the post-natal ward or community midwives.

### **Availability of PALS/Patient's Advocacy Service**

The PALS service is available if you have any concerns about the hospital or your treatment.

Telephone Number: 01908 995954

### **Neonatal Unit:**

### **Visiting for siblings and others**

Parents and siblings are welcome to visit any time. Don't forget your head phones  
Avoid handover times (07:15-08:15 and 19:15-20:15)

2 people at cot side

Grandparents weekends only  
14:00– 18:00.

Unfortunately no other children can visit.