



Neonatal Transfer Service

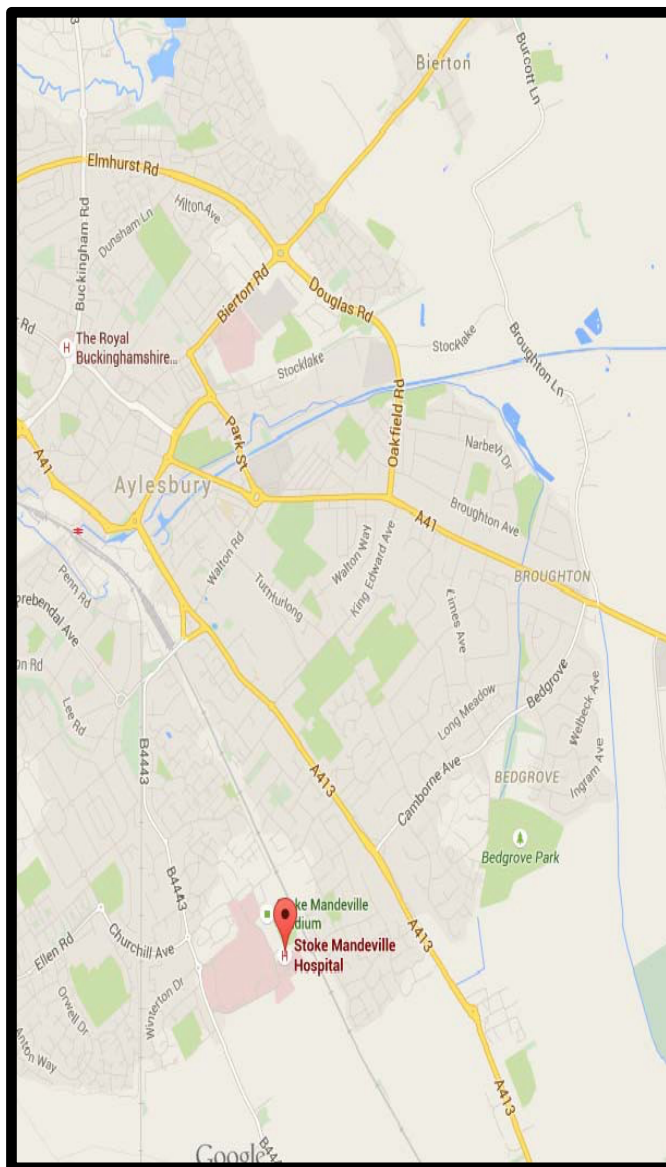
The team who come to transfer your baby will introduce themselves to you and explain how they will transfer your baby. They are a specialist team trained to care for sick newborn and premature babies. There will be a Doctor/ ANNP, Neonatal Nurse and an Ambulance Driver, all of which are specially trained in neonatal transport.

The ambulance carrying your baby will have all the necessary specialist equipment to continue your baby's care and ensure their safe transfer to your local neonatal unit.

To contact our service:

Call: 01865 223344

Visit our website: www.sonet.nhs.uk



SONeT v1.1

November 2018, June 2022

Review: June 2025

Parent and Carers Information Leaflet

Stoke Mandeville Hospital (Aylesbury)

Mandeville Road
Aylesbury
Buckinghamshire
HP21 8AL

Switchboard: 01296 315000

Neonatal Unit: 01296 316147

www.buckshealthcare.nhs.uk

Parking

There are five car parks surrounding the hospital labelled A, B, C, D & E

Up to 30minutes	Free
30 minutes to 2 hours	£3.50
2 to 3 hours	£5.00
3 to 4 hours	£6.50
4 to 24 hours	£9.00
Parents can apply for a free weekly parking ticket	

By Rail

The nearest train station is Aylesbury Station which is 1.9 miles from the hospital. Services to Aylesbury are run by Chiltern railways (www.Chilternrailways.co.uk). Bus services run from the station to the hospital.

By Bus

Arriva operate services to the hospital. These include: 55,300,165, 321

Cash points

Located outside the WRVS coffee shop, in the spinal unit. Another cash point is available at the ASDA store near the hospital.

Catering/refreshments

The 'Moment to Eat' restaurant is located in the main foyer in entrance three. This serves a selection of hot and cold drinks, meals and snacks. Its opening times
Monday –Friday: 07:30am-8:00pm
Saturday–Sunday: 08:30am – 6:30pm

Religious Support

The ecumenical chaplaincy team offers spiritual and/or religious care to patients, carers and staff.

Access to interpreters

Interpreters can be arranged by ward staff where necessary.

Parent Information App

"TVWNODN" on app store. Available for both I Phone and Android.

Midwifery care available for mum

Midwifery care can be arranged by contacting the post-natal ward or community midwives.

Availability of PALS/Patient's Advocacy Service

The PALS service is available if you have any concerns about the hospital or your treatment.

Call: 01296 316042

Email: pals@buckshealthcare.nhs.uk

Description of Neonatal Unit

The Neonatal Unit is situated in Claydon Wing ground floor.

Visiting for siblings and others

Parents may visit at any time. Siblings may visit after 2:30 – 7pm. Any other visitors must be accompanied by a parent/carer and can visit 17:00– 19:00. No other children under the age of 18 can visit. No more than 2 visitors at a cot. Please do not visit if you are unwell.

Facilities:

There is a small kitchen area with complimentary hot drinks. A fridge is available to store food. Meals are available for resident breast feeding mothers.

Wi-Fi is available throughout the hospital.