



## Neonatal Transfer Service

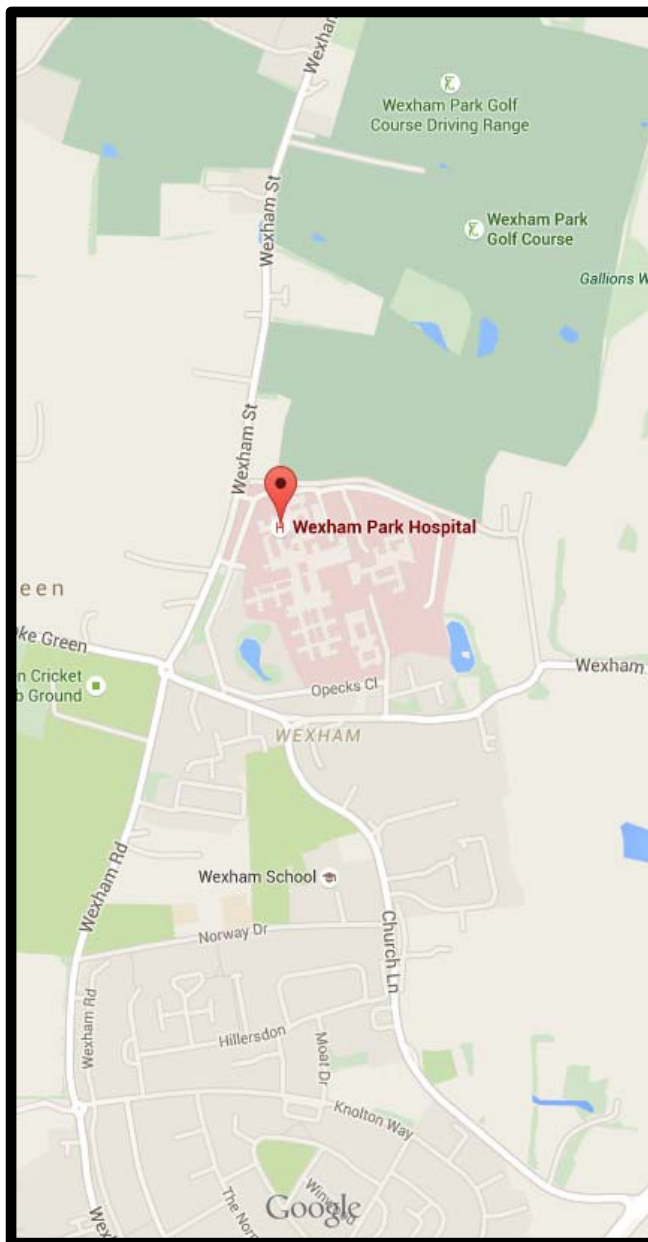
The team who come to transfer your baby will introduce themselves to you and explain how they will transfer your baby. They are a specialist team trained to care for sick newborn and premature babies. There will be a Doctor/ ANNP, Neonatal Nurse and an Ambulance Driver, all of which are specially trained in neonatal transport.

The ambulance carrying your baby will have all the necessary specialist equipment to continue your baby's care and ensure their safe transfer to your local neonatal unit.

### To contact our service:

Call: 01865 223344.

Visit our website: [www.sonet.nhs.uk](http://www.sonet.nhs.uk)



SONeT v1.1 November 2018  
June 2022  
Review: June 2025

## Parent and Carers Information Leaflet

### Wexham Park Hospital (Slough)

Wexham  
Slough  
Berkshire  
SL2 4HL

Switchboard: 0300 6145000

Direct lines:  
0300 6154533

[www.frimleyhealth.nhs.uk](http://www.frimleyhealth.nhs.uk)

### **Parking**

There are two car parking areas for the Main site and Maternity, best accessed by Entrance 4, Ground floor adjacent to Labour ward.

Free parking if parents inpatients.

Monthly parking ticket must be purchased.

### **By Rail**

Wexham Park Hospital is situated approximately 2 miles north of Slough Train Station.

### **By Bus**

The main entrance to the hospital is serviced by a number of bus routes, operated by First Bus.

### **Please Provide**

Nappies, Cotton wool, blankets, baby clothes.

### **Ward rounds**

10:00-11:30

### **Cash points**

Located on the ground floor just beyond Café Glade at the base of the stairs leading to the first Floor.

### **Catering/Refreshments/Shops**

We have a number of cafes/restaurants. Pintrees Restaurant, Café Glade and a baguette café. We also have a newsagent which sells gifts and basic toiletries at the front entrance.

### **Religious Support**

A place for a quiet moment of reflection - everyone is welcome. Ask a member of the nursing team for directions. The nursing team can also arrange for you to talk with a member of the chaplaincy. Contact 0300 6153660

### **Access to interpreters**

Interpreters can be arranged by ward staff where necessary.

### **Parent Information APP**

“TVWNODN”

on the app store, available for both iPhone and Android

### **Midwifery care available for mum**

Midwifery care can be arranged by contacting the post-natal ward or community midwives.

### **Availability of PALS/Patient's Advocacy Service**

The PALS team work with staff in the Trust to quickly resolve concerns which have been raised informally by patients or their family or friends.

You can contact the PALS team by: telephone on 0300 6153365

### **Neonatal Unit**

### **Visiting for siblings and others**

Parents and siblings are welcome to visit at any time.

Grandparents 11:00 -16:00, accompanied by one parent.

Maximum of 2 people by bed side.

No visitors under age of 16 except siblings.

### **Facilities & Accommodation for parents**

We offer a parents' rest room with microwave and a fridge. Breastmilk expressing room. 4 homeward bound rooms.