

Neonatal Transfer Service

The team who come to transfer your baby will introduce themselves to you and explain how they will transfer your baby.

They are a specialist team trained to care for sick newborn and premature babies.

There will be a Doctor / advanced neonatal nurse practitioner (ANNP), neonatal nurse and an ambulance driver.

All are specially trained in neonatal transport.

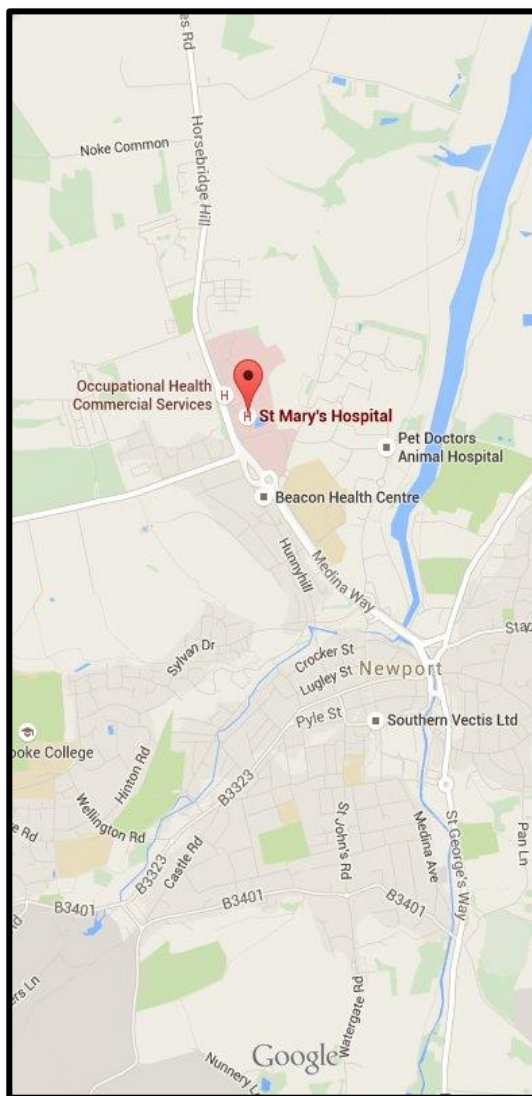
The ambulance carrying your baby will have all the necessary specialist equipment to continue your baby's care and ensure their safe transfer to a local neonatal unit.

To contact our service:

Call: 01865 223344

Visit our website: www.sort.nhs.uk

Map of St Mary's Hospital



Parent Information Leaflet

SPECIAL CARE BABY UNIT

St Mary's Hospital I.O.W

Parkhurst Road,
Newport,
Isle of Wight
PO30 5TG

Switchboard: 01983 524081

Special Care Baby Unit:

01983 534337

www.iow.nhs.uk

Parking

Car parking is available nearby in the North Car Park. Turn left at the entrance to the site.

Parking is currently **free** on the hospital site. If parking charges are reintroduced whilst your baby is in SCBU, we do provide free car parking for parents.

By Rail

The nearest station is Ryde. The hospital is only accessible via taxi or bus from this location. There is a taxi rank outside the bus station in Ryde.

By Taxi

Ryde Taxis 01983 811111
TJ Taxi Services 01983 520274

By Bus

There are buses from across the island to Newport. Depending on where you are travelling from you may need to change buses at Newport bus station and catch the No. 1 Cowes bus which stops right outside the hospital.

Buses are operated by Southern Vectis:
<https://www.islandbuses.info>

WiFi

Free Wi-Fi is available across the hospital.

Shops

In the main reception area of St Mary's there is a small shop, run by the Friends of St Mary's, which stocks essential items.

Catering Facilities

On **SCBU**, our parent's **dayroom** is available 24/7 where you can take a break, grab a drink and/or snack. Here you will find facilities to make hot drinks, a TV, microwave and fridge.

Costa Coffee café can be found in the main reception area of the hospital.

Full Circle restaurant is on Level 1 for hot meals, light snacks and drinks.

Vending machines are also available near Labour Ward and around the hospital.

Access to an Interpreter

For language translation requirements, the Trust has a contract with 'Language Line'. This is an over the telephone service, which can help with communication for over 100 languages.

PALS/Patient's Advocacy Service

The PALS service is available for any concerns you may have about your care whilst in the hospital.

Telephone: 01983 534850 or 01983 534420. Email: PALS@iow.nhs.uk

Support

For families who need a quiet space there is a quiet/counselling room on the unit. A chaplain is also available to offer support

Midwifery care available for mum

Maternity and SCBU teams work closely together and post-natal care can be arranged through the post-natal ward.

Visiting for siblings and others

Access to the hospital is currently restricted due to Covid19. At SCBU, this means that we are only able to welcome **parents (or carers)** to be with their baby on the unit, at this time.

Facilities & Accommodation for Parents

Overnight accommodation is available for parents to room in with their baby prior to discharge. Food and refreshments are provided.