

## SOUTHAMPTON OXFORD NEONATAL TRANSPORT

### Neonatal Transfer Service

The team who come to transfer your baby will introduce themselves to you and explain how they will transfer your baby.

They are a specialist team trained to care for sick newborn and premature babies. There will be a Doctor / advanced neonatal nurse practitioner (ANNP), neonatal nurse and an ambulance driver. All are specially trained in neonatal transport.

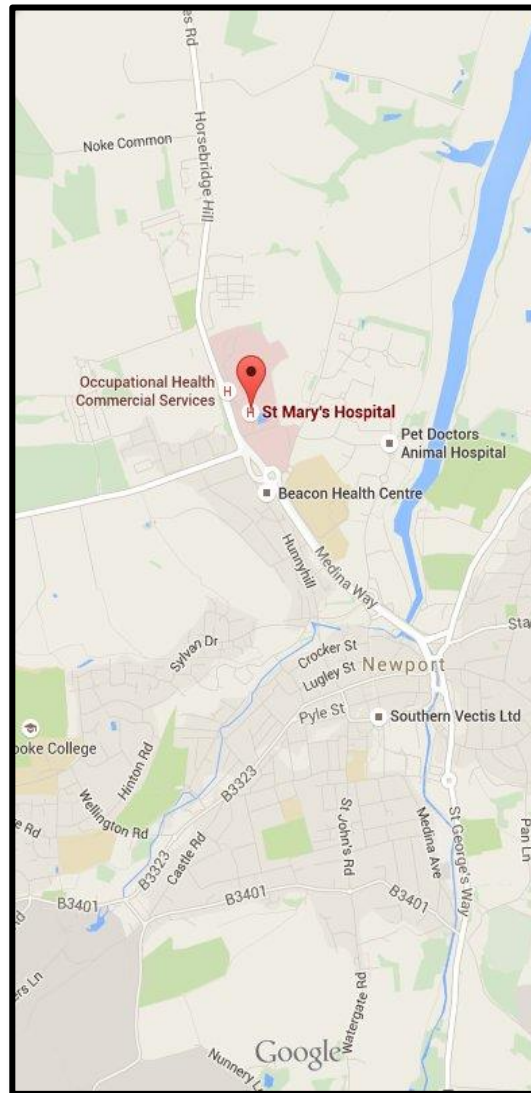
The ambulance carrying your baby will have all the necessary specialist equipment to continue your baby's care and ensure their safe transfer to a local neonatal unit.

**To contact our service:**

**Call: 01865 223344**

Visit our website: [www.sort.nhs.uk](http://www.sort.nhs.uk)

### Map of St Mary's Hospital



## SOUTHAMPTON OXFORD NEONATAL TRANSPORT

### Parent Information Leaflet

### SPECIAL CARE BABY UNIT

### St Mary's Hospital I.O.W

Parkhurst Road,  
Newport,  
Isle of Wight  
PO30 5TG

**Special Care Baby Unit:**

**01983 534337**



*Please scan the QR code for a  
virtual tour of SCBU IOW.*

**Congratulations** on the birth of your baby and **welcome** to the Special Care Baby Unit (SCBU). With 1 stabilisation and 5 special care cots, we specialise in the care of premature or unwell new-born infants from 32-34 weeks gestation.

### **Parking**

Car parking is available nearby in the North Car Park. Turn left at the entrance to the site. Parking is provided **free** of charge for whilst your baby is in SCBU. We will just need your car registration number.

### **Getting here by train**

The nearest train station is Ryde. The hospital is only accessible via taxi or bus from this location.

<https://www.southwesternrailway.com/train-times>

### **Getting here by taxi**

Ryde Taxis: 01983 811111

TJ Taxi Services: 01983 520274

### **Getting here by bus**

Buses run across the island to Newport. Depending on where you are travelling from you may need to change buses at Newport bus station and catch the No. 1 Cowes bus which stops right outside the hospital. Buses are operated by Southern Vectis: <https://www.islandbuses.info>

### **Being with your baby**

As partners in care, **parents/carers have open access** to their baby whilst admitted to the unit.

### **Visiting for siblings and others**

We also welcome siblings and Grandparents to visit with parents between **8am-8pm**.

### **Catering Facilities**

On SCBU, our **parent's dayroom** is available 24/7 where you can take a break, grab a drink and/or snack. Here you will find facilities to make hot drinks, a TV, microwave and fridge.

**Costa Coffee** café can be found in the main reception area of the hospital.

*Opening times: Mon-Fri 0700-1800, Sat 0800-1700, Sun 0900-1600.*

**Full Circle restaurant** is on Level B for hot meals, light snacks, and drinks. *Open from 7am, serving hot food from 7.30am until 3pm and again from 5.30pm until 7.30pm.*

**Vending machines** are also available near Labour Ward and around the hospital.

**Shops** - In main reception there is a shop, run by the Friends of St Mary's, which stocks essential items. *Opening times: Monday to Friday, 9am-3pm, closed on Sat & Sun*

### **Accommodation for parents**

Overnight accommodation is available for parents to room in with their baby prior to discharge. Food and refreshments are provided.

### **Support**

For families who need a quiet space there is a quiet/counselling room on the unit. A chaplain is also available to offer support

### **Midwifery care**

Maternity and SCBU teams work closely together and post-natal care can be arranged through the post-natal ward.

### **WiFi**

Free Wi-Fi is available across the hospital.

### **Access to an Interpreter**

For language translation requirements, the Trust uses 'Language Line', an over the telephone service, which can help with communication for over 100 languages.

### **PALS/Patient's Advocacy Service**

The PALS service is available for any concerns you may have about your baby's care whilst in the hospital.

Telephone: 01983 534850 or 01983 534420. Email: [PALS@iow.nhs.uk](mailto:PALS@iow.nhs.uk)