

# SOUTHAMPTON OXFORD NEONATAL TRANSPORT

Telephone: 01865 223344

SONeT operates from two hubs

- a) Oxford Hub - covering Thames Valley
- b) Southampton Hub - covering Wessex

## SONeT Oxford Hub

Level 2, Neonatal Unit

Women Centre

Oxford University Hospital, Oxford

OX3 9DU

Email: [sonettransport@nhs.net](mailto:sonettransport@nhs.net)

## SONeT Southampton Hub

Transport office,

Neonatal Intensive care Unit

Mail Point 607

Princess Anne Hospital

University Hospital Southampton

SO16 5YA

Email: [uhs.sonet@nhs.net](mailto:uhs.sonet@nhs.net)

If you have any comments about the SONeT service, please talk to a member of staff or use the feedback form that the team gives you or you can email us on the above emails.

## THAMES VALLEY AND WESSEX NEONATAL NETWORK



### Hospitals in our Network (\* Specialist neonatal care)

- 1) Milton Keynes University Hospital, Milton Keynes  
☎ 01908660033
- 2) Horton General Hospital, Banbury  
☎ 01295275500
- 3) Oxford University Hospital, Oxford \*  
☎ 01865741166
- 4) Stoke Mandeville Hospital, Aylesbury  
☎ 01296315000
- 5) Wexham Park Hospital, Slough  
☎ 01753633000
- 6) Royal Berkshire Hospital, Reading  
☎ 01183225111
- 7) Basingstoke and North Hampshire Hospital  
☎ 01256473202
- 8) Queen Alexandra Hospital, Portsmouth \*  
☎ 02392286000
- 9) Princess Anne Hospital, Southampton \*  
☎ 02380777222
- 10) Dorset County Hospital, Dorchester  
☎ 01305251150
- 11) Poole Hospital NHSTrust, Poole  
☎ 01202665511
- 12) St Richard's Hospital, Chichester  
☎ 01243788122
- 13) St Mary's Hospital, Newport, Isle of Wight  
☎ 01983524081
- 14) Salisbury NHS Foundation Trust, Salisbury  
☎ 01722425180
- 15) Royal Hampshire County Hospital, Winchester  
☎ 01256313686

# SOUTHAMPTON OXFORD NEONATAL TRANSPORT



## Parent Information Leaflet

This leaflet is to help you understand why your baby is being transferred to another hospital and give you information about the Southampton Oxford Newborn Emergency Transport (SONeT) Service.

SONeT is a dedicated neonatal transfer service designed to move babies from one hospital to another for specialised or ongoing care across Thames Valley and Wessex Neonatal Network.

Your baby's name \_\_\_\_\_  
 Date of birth \_\_\_\_\_ Birthweight \_\_\_\_\_  
 Your baby is being transferred to \_\_\_\_\_  
 Telephone \_\_\_\_\_  
 The transport team is \_\_\_\_\_ hub  
 Nurse \_\_\_\_\_  
 Doctor \_\_\_\_\_  
 Ambulance Driver \_\_\_\_\_

We understand that this is an extremely stressful time for you and we will try to help you in any way we can.

#### Why is my baby being transferred?

Your baby is being transferred to another hospital to receive specialist care. This type of care is not available where your baby is currently being cared for.

There are many reasons why a baby may require specialised care. These include prematurity, breathing problems, congenital abnormalities (conditions your baby has been born with), problems due to difficult birth and requiring surgery.

#### How is my baby cared for during transfer?

The doctor at your hospital will contact the SONeT transport team who will travel to the hospital in a specially equipped ambulance. The team has a nurse and a doctor or advanced neonatal nurse practitioner who are specially trained in caring for sick babies who are being transported.

The team will evaluate your baby's condition and perform any procedures that are necessary to prepare and stabilise your baby ready for transfer.

#### Explaining the transport equipment

The SONeT equipment provides everything needed to transport even for the most critically ill babies. The equipment includes:

- The incubator - a perspex enclosure around your baby, which will keep them warm and comfortable.
- The ventilator - breathing problems are common reasons for transferring a baby. The ventilator will help to stabilise your baby's breathing.
- Monitors- during the transfer it is important that we monitor your baby's condition continuously. We measure heartbeat, breathing rate, temperature and blood pressure.
- Syringes for medication - some babies need special medication or intravenous fluids, the SONeT team can provide these when necessary. We can also transfer any breast milk you have produced.

#### Your baby is in very safe hands



After the SONeT team have prepared your baby for transport, you will be able to see them. The team members will explain what treatment your baby is receiving and answer any questions you might have. Please don't be scared to touch or kiss your baby.

#### Being with your baby during transfer

The SONeT team (and your hospital) will tell you if it is possible for you or your partner to accompany your baby during the transfer. This depends on your baby's condition, space and safety issues. If it is possible for you to travel, you can bring only one small piece of hand luggage due to limited space in the ambulance.

It may be that you will have to arrange your own transport to the hospital that your baby is being transferred to. SONeT team will provide you with the hospital information and take your contact details. It is important that you **do not try to follow the ambulance** as this can be dangerous.

If you are still an inpatient at the hospital where your baby was born, it may be possible to be transferred to the same hospital as your baby. The timing of transfer will depend on your current condition and the transfer will be arranged by your hospital.

The SONeT team will let you know when they have arrived at the receiving hospital with your baby. All hospitals encourage parents to telephone and enquire about their baby. We suggest telephoning the hospital one or two hours after your baby arrives the receiving hospital. This allows the team to give you up to date information.

#### Moving baby closer to home

When your baby no longer requires specialist care, the SONeT transport service will move your baby back to a hospital nearer your home. Your local hospital will support you and your baby until your baby is ready to be discharged home. This will be discussed with you at the time.