

Map of Poole Hospital

**Parent Information
Leaflet**

Neonatal Transfer Service

The team who come to transfer your baby will introduce themselves to you and explain how they will transfer your baby.

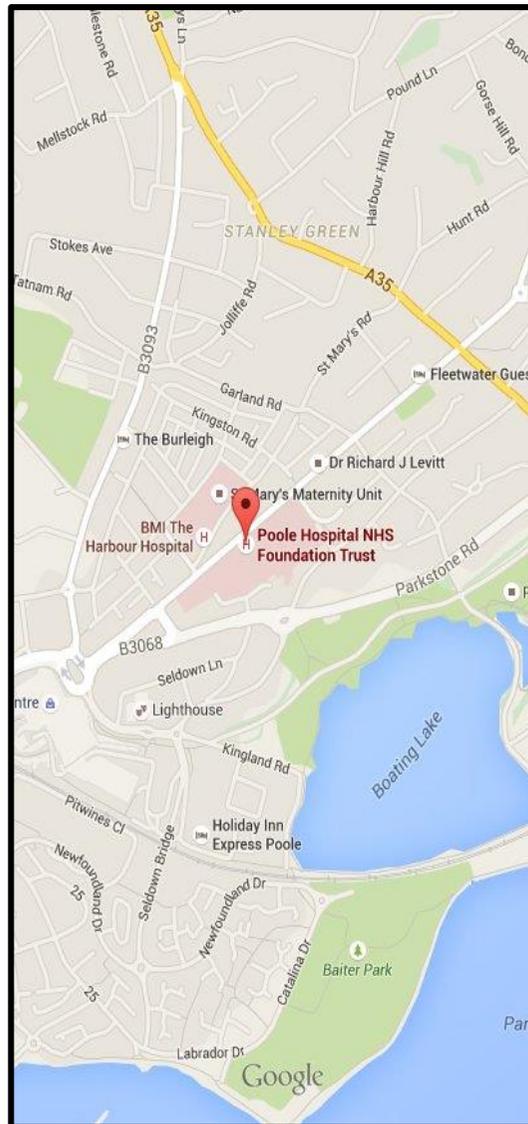
They are a specialist team trained to care for sick newborn and premature babies. There will be a Doctor / Advanced Neonatal Nurse Practitioner (ANNP), neonatal Nurse and an ambulance Driver. All are specially trained in neonatal transport.

The ambulance carrying your baby will have all the necessary specialist equipment to continue your baby's care and ensure their safe transfer to a local neonatal unit.

To contact our service:

Call: 01865 223344

Visit our website: www.sort.nhs.uk



University Hospitals Dorset

Poole Site

St Mary's Maternity Unit

Longfleet Road,

Poole,

Dorset

BH15 2JB

Intensive/High Care Nursery:

0300 019 2330

Special Care Nursery:

0300 019 2566

Parking

Parents will be given a form by the nurse looking after their baby to take to the car park office allowing them unlimited parking for £16.00p a week.

Please be aware that parking in the roads surrounding the maternity unit is restricted during the day to 2 hours or residents only.

By Rail

Poole train station is ¾ mile from the hospital, and is linked by the Route ONE town centre bus every 15 minutes from the station forecourt (journey time six minutes).

By Bus

Several bus companies run services to the hospital. These are:

More Bus: 0845 0727093
(www.morebus.co.uk)

Yellow Buses: 0871 200 22 33
(www.bybus.co.uk)

First Buses: 0870 6082608
(www.firstbus.co.uk)

The main bus station is situated in Poole Town centre which is 5 minutes' walk from the maternity unit.

Cash points

The nearest cash point is in the BP Service Station in St Mary's Road

Updated May 2021

Catering/refreshments

The Dolphin Restaurant is the hospital's main dining room, and offers a wide range of food to visitors and staff. Meals and drinks are available throughout the day from 7am-8.45pm. The Dolphin Restaurant is located on the lower ground floor.

Local catering outlets/shops

There is a machine in St Mary's reception where hot drinks, are available. There are shops in the main dome entrance where hot/cold drinks, snacks and sandwiches are available. There is also a shop located in the Longfleet Road entrance which sells an extensive range of confectionery, stationery, basic toiletries, toys, papers and magazines, as well as greeting cards.

Gift shop

Poole Hospital Charity runs a gift shop near the main reception, which is open Monday to Friday from 10am-3pm and stocks a range of gifts and cards.

Religious Support

You can access religious support by asking a member of the ward staff to contact us on your behalf or call 01202 442167 Chaplains' Office, 01202 448153 Chapel, Internal telephone number Ext 2167.

Midwifery care

Please speak to the nurse caring for your baby if you wish to see a midwife.

Availability of Patient Experience/Patient's Advocacy Service

Write to: Patient Experience,
University Hospitals Dorset, Poole Site,
Longfleet Road, Poole, Dorset, BH15 2JB
Telephone: 0300 019 2096

Visiting for siblings and others

Siblings and grandparents are permitted to visit with their parents. If there is evidence of increased levels of infections in school-going siblings, their visiting may be restricted or suspended temporarily. Visiting time is from 13:30-15:00 or 18:00-19:00 for others

Facilities & Accommodation for parents

Parents can be accommodated on the Unit; further rooms are available at Parkstone House at £30 per night. An expressing room with television, a parents' lounge with children's toys, coffee/tea making facilities, a microwave and a television are available on the unit.

Duration of availability

Short-term accommodation (less than two weeks).

Telephone access

You are welcome to use your mobile phone and laptop in the parents lounge.

Laundry facilities

These are available on the unit or in Parkstone house.

Can siblings stay?

Yes