



## Neonatal Transfer Service

The team who come to transfer your baby will introduce themselves to you and explain how they will transfer your baby.

They are a specialist team trained to care for sick newborn and premature babies.

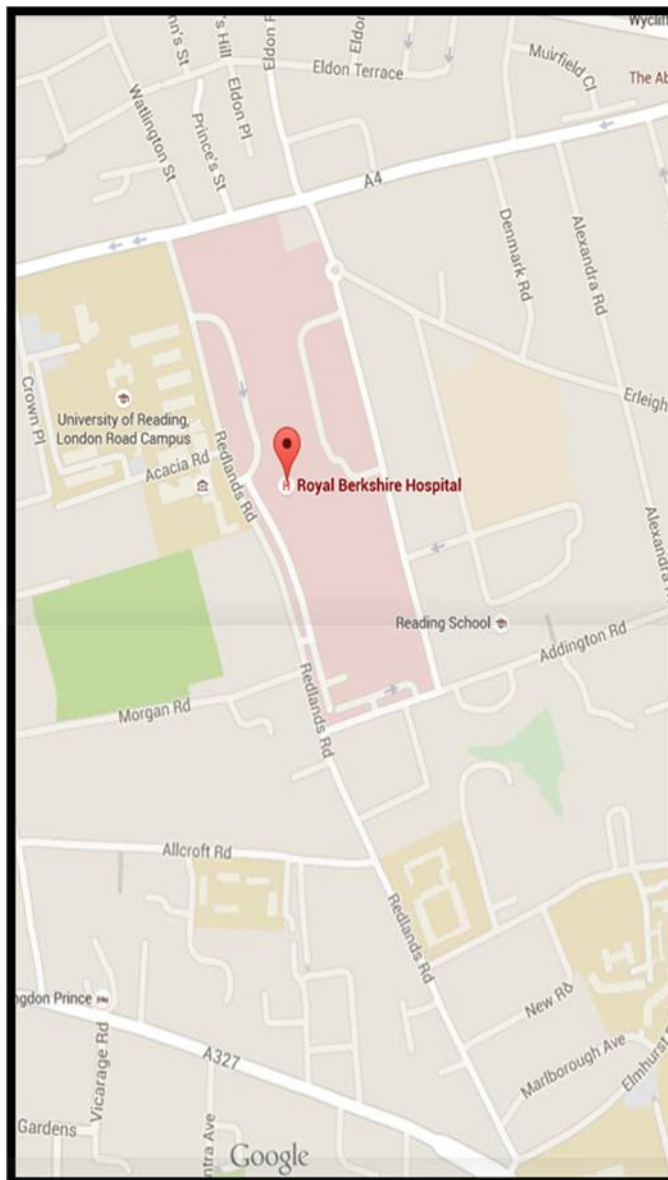
There will be a Doctor/ ANNP, Neonatal Nurse and an Ambulance Driver, all of which are specially trained in neonatal transport.

The ambulance carrying your baby will have all the necessary specialist equipment to continue your baby's care and ensure their safe transfer to your local neonatal unit.

### To contact our service:

Call: 01865 223344.

Visit our website: [www.sonet.nhs.uk](http://www.sonet.nhs.uk)



## Parent and Carers Information Leaflet

### Royal Berkshire Hospital (Reading)

London Road  
Reading  
RG1 5AN

Direct Line: 0118 3227430

Switch Board: 01183 225111

[www.royalberkshire.nhs.uk](http://www.royalberkshire.nhs.uk)

SONeT v1.1  
November 2018, June 2022  
Review: June 2027

### **Parking**

Parking for patients and visitors at the Royal Berkshire Hospital is on levels 0, 1, 2 and 3 of the multi-storey car park in Craven Road.

Up to 1 hour £1.50

Up to 2 hours £3.00

Up to 3 hours £4.50

Up to 4 hours £6.00

Up to 6 hours £9.00

All day parking £12

Maximum stay is 24 hours.

Parents with a baby in SCBU are exempt from charges.

### **By Rail**

There are frequent services by train to Reading town centre from outlying areas served by the hospital.

### **By Bus**

A number of buses travel between the hospital and Reading town centre. For up-to-date service details call Reading Buses on 0118 959 4000  
[www.reading-buses.co.uk](http://www.reading-buses.co.uk)

### **Cash points**

There are ATM cash dispenser machines on Level 2 opposite the main reception desk in the main entrance and near Outpatients 1 on Level 2 South Block.

### **Catering/refreshments**

The main restaurant 'The Eating Hub' is on Level 1 South block & there are various tea bars across the site.

League of Friends convenience store & café in on Level 2, Maternity Block. M&S, Pumpkin café, Whistlestop Convenience Store; Level 2 main Entrance, Craven Road

### **Religious Support**

Inside the hospital there is the Chapel in North Block and the Sanctuary on the Concourse on Level 2. There are also several places outside where you can go for quiet thought.

### **Access to interpreters**

Hospital staff can arrange for the use of interpreters if required.

### **Parent Information App**

"TVWNODN" on app store. Available for both iPhone and Android.

### **Midwifery care available for mum**

Maternity care can be arranged through contacting the post-natal ward. Maternity reception 01183 227296.

### **Availability of PALS/Patient's Advocacy Service**

PALS can be contacted by calling 0118 322 8338 or write to us at the address above.

### **The Neonatal Unit**

### **Visiting for siblings and others**

You can visit at any time. No information is given to anyone other than parents, in person or by phone. Two visitors are allowed at the cot-side, one of which must be a parent.

### **Facilities & Accommodation for parents**

Facilities are available for parents to make drinks in our family room. There is a cold water dispenser on the Unit. The Maternity Unit has a shop selling baby clothes, sweets and biscuits.