

## Map of St Richard's Hospital

### Neonatal Transfer Service

The team who come to transfer your baby will introduce themselves to you and explain how they will transfer your baby.

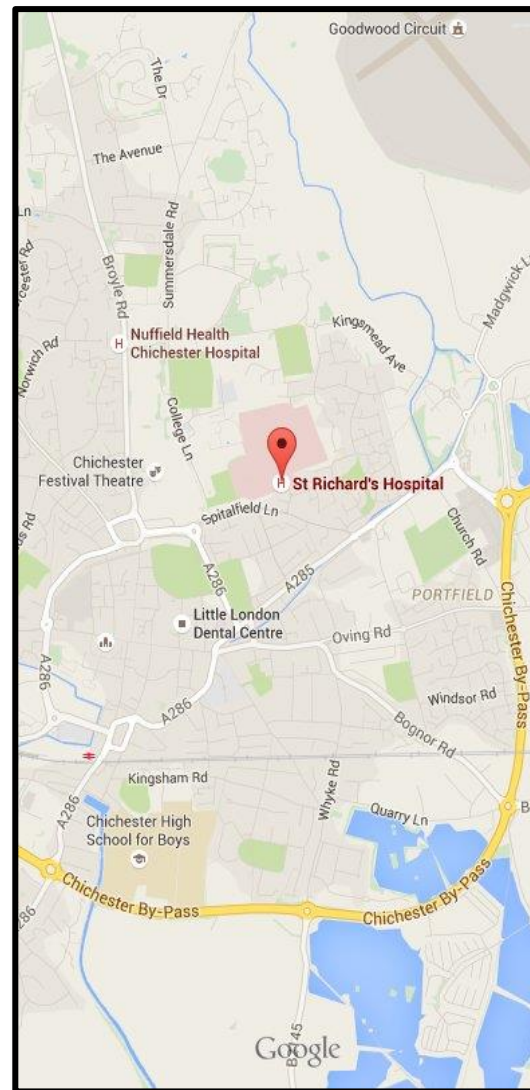
They are a specialist team trained to care for sick newborn and premature babies. There will be a Doctor / Advanced Neonatal Nurse Practitioner (ANNP), neonatal Nurse and an ambulance Driver. All are specially trained in neonatal transport.

The ambulance carrying your baby will have all the necessary specialist equipment to continue your baby's care and ensure their safe transfer to the local neonatal unit.

### To contact our service:

Call: 01865 223344

Visit our website: [www.sort.nhs.uk](http://www.sort.nhs.uk)



## Parent Information Leaflet

### St Richard's Hospital

Spitalfield Lane  
Chichester  
West Sussex  
PO19 6SE

Switchboard: 01243 788122  
Neonatal Unit: 01243 831442

St Richard's Hospital -  
University Hospitals Sussex  
NHS Foundation Trust  
([uhsussex.nhs.uk](http://uhsussex.nhs.uk))

## **Parking**

Patient and visitor car parks at St Richard's Hospital are well signposted and all have spaces reserved for blue badge holders. Parents staying on the neonatal unit: Please talk to the nurse in charge of your baby about reducing your parking charges.

Car parking charges are as follows:

up to 15 mins	Free
up to 1 hour	£1.30
up to 2 hours	£2.60
up to 3 hours	£4.30
up to 4 hours	£6.70
up to 5 hours	£8.00
up to 6 hours	£9.40
up to 7 hours	£11.20
up to 8 hours	£11.20
up to 9 hours	£13.40
up to 24 hours	£13.40

## **By Rail**

St Richard's Hospital is around a 20 minutes walk or 10 minutes by taxi from Chichester railway station. Services to Chichester are operated by Southern Railway. ([www.southernrailway.com](http://www.southernrailway.com))

## **By Bus**

St Richard's Hospital is served by the number 55 bus service which runs between Chichester and Tangmere. The service is operated by Stagecoach South ([www.stagecoachbus.com](http://www.stagecoachbus.com))

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## **Cash points**

A cash machine is located in main reception next to the Friends' shop.

## **Catering/refreshments**

The Spice of life Restaurant is located on the first floor of the main hospital and is open daily from 8:00am until 7:30pm. The restaurant offers breakfast, lunch and supper. It has a salad bar, delicatessen and coffee bar. There is a full range of hot and cold snacks throughout the day. There is also a sandwich bar called Doctors orders which is open for breakfast and Lunch located in the education centre

## **Local catering outlets/shops**

The hospital has numerous outlets including: Cloisters Café, WRVS Tea Bar, The Friends of Chichester Hospitals shop and Costa.

## **Religious Support**

The chapel is situated on the ground floor and is open 24 hours a day for quiet reflection. The hospital chaplain's office is situated next to the chapel and can be contacted at any time or a message can be left for the chaplain or one of the team of volunteers on ext 35380.

## **Access to interpreters**

It can be arranged for an interpreter if necessary and this can be organised through the ward. Telephone interpreting, face-to-face, British Sign Language (BSL) and other translation requirements can be offered.

## **Midwifery care**

Post natal care can be accessed through the community midwives or post-natal ward.

## **Availability of PALS/Patient's Advocacy Service**

PALS can be contacted in the event your are unhappy with your hospital care by calling 01243 831822

## **Neonatal Unit**

The unit can be contacted directly on: **01243 831442**

The neonatal unit is situated in the Women and Children's Building on the 3<sup>rd</sup> floor.

## **Visiting**

Parents & siblings can visit any time. Your visitors are welcome from 1500-1730 and again from 1830-2000. Max 2 visitors to a cot at any time plus yourselves as parents.